LicenseSupport

Task–Oriented Customer License Support

Give your customer support representative the power to efficiently and safely manage any license support task.

With LicenseSupport, simplify the process of providing an activation code, resetting a license, blocking an activated license before issuing a refund or changing the number of allowed activations for a serial number.

LicenseSupport presents step-by-step commands with integrated customer data, history logs and email support to make quick work of any customer support call.

Quick

- Setup and Use in Minutes
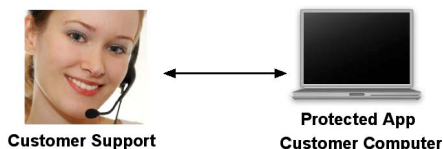- Task-Oriented Commands Minimize Support Time

Secure

- Create Logins for Administrator and Standard Accounts
- Allow License Setup from Administrator Login
- Perform License Support from Standard Login
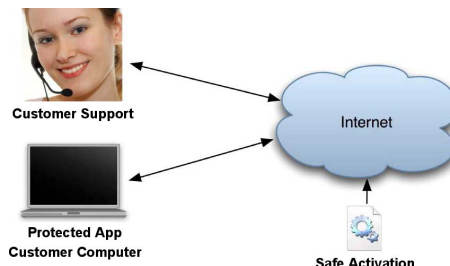- Protect Communication with Activation Server

Efficient

- Integrate Customer Data, History and License Commands
- Locate Customer Data in Seconds
- Search Support History for a Customer
- Automatically Create History Logs

Powerful

- Manage Mac or Windows Application or Document Licenses
- Support QuickLicense, DocProtect or AppProtect
- Manage Floating Licenses for QuickLicense Server
- Connect Directly to Safe Activation Service 2
- Import, Export or Create Customer Records from an Email
- Allow Vendor Web Site Integration Using Safe Activation API

Customer Support — Protected App Customer Computer

Generate License Codes To Interact Directly with a Customer Application

www.excelsoftware.com

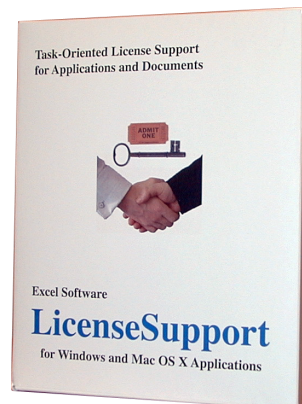Customer Support — Internet — Protected App Customer Computer — Safe Activation

Connect to Safe Activation and Manage any License by Serial Number from Mac or PC

Link Order Fulfillment or Customer Panel on Your Web Site with Safe Activation

System Requirements

LicenseSupport MacOSX runs on any Mac OS X computer. LicenseSupport Windows runs on Windows XP, Vista or 7.

Excel Software

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